



Customer: Pennsylvania Office of the Attorney General

Web Site: www.attorneygeneral.gov

Customer Size: 1,000 employees

Country or Region: United States

Industry: Government

Partner: CH2M Hill

Partner Web Site: www.ch2m.com

Customer Profile

The Pennsylvania Office of the Attorney General conducts consumer and criminal investigation and litigation on behalf of the citizens of Pennsylvania.

Software and Services

- Microsoft® Office Enterprise 2007
 - Microsoft Office Groove® 2007
 - Microsoft Office InfoPath® 2007
 - Microsoft Office SharePoint® Server 2007
- Microsoft Exchange Server 2007
- Microsoft SQL Server™ 2005
- Microsoft BizTalk® Server 2004

For more information about other Microsoft customer successes, please visit:
www.microsoft.com/casestudies



Attorney General's Office Empowers Legal Professionals with Collaboration Solution

“If employees need to connect, communicate, or collaborate easily and securely with people inside or outside the office, Groove 2007 is the solution.”

Dennis J. Guzy, Business Integration Group, Pennsylvania Office of the Attorney General

Business Needs

With just over two dozen IT professionals to support more than 1,000 employees statewide, the Pennsylvania Office of the Attorney General needed an easy-to-use solution for communicating and collaborating internally and with other federal, state, and municipal agencies.

- Undercover agents in the narcotics and child-predator units needed a way of working together and managing documents that would safeguard their confidentiality and integrity.
- Communications specialists needed a rapid way of dispensing reports to the state's media agency so that citizens could be notified expeditiously of breaking news.

Solution

The office deployed Microsoft® Office Enterprise 2007 to 40 employees and made plans to deploy the product suite to the entire employee base by mid-2007.

Benefits

Solutions based on a dozen workspaces created with Microsoft Office Groove® 2007 and integrated with Microsoft Office SharePoint® Server 2007 are providing these important benefits:

- **Ease of use.** Unlike other solutions considered by the office, new users are up and running in Office Groove 2007 within minutes. This is essential for law-enforcement agents who cannot take time away from urgent investigations to learn a new user interface.
- **Data protection.** Search warrants, correspondence with potential suspects, and other crucial documents are shared and then archived in a more timely fashion than before with enhanced security. This enables access by the courts and other authorized parties in minutes, instead of hours or days. It also helps to safeguard evidentiary documents against impeachment at trial.
- **Timely communications.** The office can provide the state's media agency with reports of Amber Alerts for missing children, consumer alerts, and high-profile arrests, making information available for public broadcast in minutes or hours, instead of hours or days.

In the future, the office will deploy Microsoft Office InfoPath® 2007 to help undercover agents keep comprehensive journals for future investigations and to streamline the new-hire process. In addition, new Office Groove 2007 solutions will help simplify anti-trust litigation.